

SE - 103

I Semester B.B.A. Examination, January 2025 (SEP 2024 – 25)

BUSINESS ADMINISTRATION

B.B.A. – 1.2: Management Dynamics (Core)

Time: 3 Hours Max. Marks: 80

Instruction: Answers to be written in English only.

SECTION - A

1. Answer any 7 out of 10 given questions. Each carries 2 marks: (7×2=14)

a) Define quality circle.

- b) What is participative management?
- c) What is planning?
- d) What is span of control?
- e) Define organising.
- f) List two importance of controlling.
- g) What is management by exception?
- h) What is autocratic leadership?
- i) Define ethics.
- j) What is benchmarking?

SECTION - B

Answer any 3 out of 5 questions. Each question carries 8 marks :

 $(3 \times 8 = 24)$

- 2. Briefly explain the characteristics of a manager.
- 3. Analyze the factors influencing the decision making process.
- 4. Explain the techniques of directing and supervision.
- 5. Discuss Mc Gregor's X and Y Theory and bring out its implications to management.
- 6. Discuss the ethical issues in implementing government norms and organisational policies.

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SECTION - C

Answer any 3 out of 5 questions. Each question carries 14 marks: (3×14=42)

- 7. Explain the evolution of management thought and its early contributions.
- 8. Explain significance and classification of planning in detail.
- 9. Discuss the steps in control process.
- 10. Explain the modern styles of leadership with examples.
- 11. Briefly explain the emerging trends in management.